

<b>Report to</b>	<b>Malmesbury Area Board</b>
<b>Date of Meeting</b>	<b>4 March 2015</b>
<b>Title of Report</b>	<b>Malmesbury Community Issues Update</b>

## Purpose of Report

To provide an update about Community Issues and invite members of the Area Board to:

1. Note the progress in dealing with issues.
2. Close 5 issues
3. Consider 7 new issues and decide whether they should be referred to the Community Area Transport Group (CATG).

## 1. Background

- 1.1. One of the key roles of the area board is to help local people find solutions to things that are complex or non-routine which affect the community as a whole; not simply a few individuals.
- 1.2. The majority of routine problems can be dealt with by the council faster through direct contact and to help local people do this, the section of the area board web page has been updated to allow logging of simple issues direct with a person who can help them e.g. [Lost and stray dogs](#) and [Common road and highway problems](#).
- 1.3. All parish councils should be in regular contact with the Highways Community Coordinator and all highways issues should be discussed with him first.
- 1.4. The online area board community issues system should be used when the parish/town council has been unable to solve the matter through normal channels with Wiltshire council and its partners and/or where an issue is causing widespread concern in the community. Please report it to the Malmesbury area board via the [online community issue form](#).
- 1.5. At the time of writing (20 April 2015), a total of 213 community issues have been received, of which 172 have been closed and 41 are currently in progress.

<b>Background documents used in the preparation of this report</b>	Malmesbury community issues online at: <a href="http://portal.wiltshire.gov.uk/area_board/areaboard_issues_search.php?issue_location_in=Malmesbury">http://portal.wiltshire.gov.uk/area_board/areaboard_issues_search.php?issue_location_in=Malmesbury</a>  <a href="http://www.wiltshire.gov.uk/council/areaboards.htm">http://www.wiltshire.gov.uk/council/areaboards.htm</a>
--	--

## 2. Main Considerations & Officer Recommendations

### 2.1. Progress of Issues

- 2.1.1. The progress of issues is outlined in Appendix 1. More detailed information is readily available to councillors and members of the public via [the area board website](#)
- 2.1.2. It should be noted that for the last year virtually all issues received from the community have been road safety related, the majority of which have been referred to the Malmesbury CATG. This is adding to the workload of the highways team. Councillors may wish to consider limiting referrals to CATG, or ask CATG to prioritise the issues; or maybe both. Whichever approach is adopted, it is likely that the community will have to wait longer for issues to be considered and resolved.

### 2.2. Closure of Issues

- 2.2.1. It is recommended that the following 5 issues are closed (emboldened in Appendix 1).

- **Issue 3761** – Ashton Keynes parish council requested ‘Pedestrians crossing’ signs at crossing of B4696 and Thames Path. CATG considered there were already sufficient signs in the vicinity.
- **Issue 3560** – Junction B4040 Malmesbury to Tetbury Road at Shipton Moyne Road. CATG felt that fencing had been installed but removal of hedges was likely to increase traffic speed, so not advised. There is no evidence of accidents at this junction.
- **Issue 3403** – Speeding through Milbourne Village. Metro counts have been undertaken and CSW group are now in operation. 30mph roundels at terminal points have also been installed in encourage vehicles to reduce their speed.
- **Issue 2660** – Drainage issues Reeds Farm. Alleviation of this problem needs to be addressed through any future development of adjacent land. The town council and local residents need to respond to planning applications at the appropriate time.
- **Issue 2172** – Parking in Cross Hayes by Hyams Garage – There appears to be no enthusiasm to pursue this issue.

### 2.3. New Issues for consideration; including referral to CATG

- 2.3.1. Seven new issues are shown *in italics* in Appendix 1 and are as follows:

- ***Issue 3973 – HGV concerns on Pound Hill – the request is for CATG to approve road signage to stop HGV's using Pound Hill Rodbourne as a cut through.*** Officers advise that if the parish council support this and want to legally prevent HGV's using this road, the only option would be an

environmental weight limit which would require a Traffic regulation Order (TRO). Even then if a driver is using the route to gain legitimate access to a local farm, a weight limit will make no difference as there will be an exemption for access. This would require consideration through the Freight Assessment Priority Mechanism (FAPM), however it is unlikely to meet the criteria. The alternative is an 'unsuitable for HGVs' sign, which is advisory only. Lorries moving the hay bales to and from local farms as described in the issue probably have been doing so for some time, hence this type of sign would be ignored and therefore pretty pointless.

- **Issue 3963 – Pavement from water tower roundabout down Holloway Hill, Malmesbury.** This matter is already being considered by CATG under issue 3800 and the two can be dealt with together.
- **Issue 3962 – Request for a dropped kerb at the junction of Filands Road and Tetbury Hill.** This is an access request and based on feedback awaited from the town council, should be referred to CATG.
- **Issue 3956 – Request to change Burton Hill zebra crossing to a controlled one.** The parish council are supportive to the theory, but are not committing themselves at this stage because of the likely costs. The Area Board/CATG has considered this issue before and in January 2011 allocated £5,000 towards the installation of halos to the zebra crossing outside Malmesbury primary health care centre and re-painted the road markings in order to make the crossing more obvious to road users.
- **Issue 3932 – Street lights requested on Common and Foxley Road and Haddons Close.** This was submitted by 3 residents and has the support of the parish council. The request is for a street light around the Quarry Barn, Foxley Road, as this very dark and dissuades children walking to and from school in the winter months. It is suggested that this matter is referred to CATG.
- **Issue 3926 – Traffic speed on B4042 in Brinkworth between St Michael's Close and Barnes Green and the junction with School Hill and the desire for pedestrian crossing.** It is suggested that this matter is referred to CATG.
- **Issue 3879 - Pedestrian safety concerns at bottom of Swindon Road, Malmesbury.** Pending a response from the parish council, suggest the matter is referred to CATG.

### 3. Environmental & Community Implications

- 3.1. Addressing community issues contribute to the improvement of community wellbeing in the area, the extent and specifics of which will be dependent upon the individual issue.

### 4. Financial Implications

- 4.1. There are no specific financial implications related to this report.

## 5. Legal Implications

5.1. There are no specific legal implications related to this report.

## 6. HR Implications

6.1. There are no specific HR implications related to this report.

## 7. Equality and Inclusion Implications

7.1 The opportunity to raise Community Issues enables individuals, voluntary and community groups, town and parish councils an equal opportunity to identify and seek assistance to address problematic issues.

<b>Appendices:</b>	Appendix 1 Update of Malmesbury Area Board Community Issues 20 April 2015.
--------------------	---

No unpublished documents have been relied upon in the preparation of this report.

<b>Report Author</b>	Miranda Gilmour, Community Area Manager Tel: 01672 515742 Mobile:07990 505882 E-mail: <a href="mailto:miranda.gilmour@wiltshire.gov.uk">miranda.gilmour@wiltshire.gov.uk</a>
----------------------	---